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| FIRST YEAR RECERTIFICTION OF QUALITY STANDARDS |

Programs must demonstrate they meet all Quality Standards listed below after their first year of certification in order for the certification to be renewed.

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| **DIRECTIONS** |
| **Narratives:** For each quality standard listed below, provide a narrative description of how the Program is currently meeting the standard. ***Narratives should not exceed 100 words for each standard.*** |

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| **QUALITY STANDARDS** |

**Family Centeredness:** Working with a family-centered approach that values and recognizes families as integral to the Program.

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| Family Centeredness Standard 1. Program solicits input from families to shape and plan the Program and services. |
| Click here to enter text. |

**Family Strengthening:** Utilizing a family strengthening approach to support families to be strong, healthy, and safe, thereby promoting their optimal development.

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| Family Strengthening Standard 2. Program engages families to identify their concerns, priorities, and resource needs. It links families with service providers, informal supports, or other families to address them. |
| Click here to enter text. |

**Embracing Diversity:** Acknowledging and respecting families’ diversity, supporting their participation in a diverse society, as well as engaging in ongoing learning and adaption to diversity.

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| Embracing Diversity Standard 4. Program learns about and adapts to the diversity of families on an ongoing basis. |
| Click here to enter text. |

**Community Building:** Families are involved and engaged in the larger community building process.

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| Community Building Standard 1. Program is aware of, and provides families with, information about community issues and activities. |
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**Evaluation:** Looking at areas of Program strength, as well as areas for further development, in order to guide continuous quality improvement and achieve positive results for families.

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| Evaluation Standard 2. Program invites and records feedback regarding program quality from families and other stakeholders, such as service provider partners. |
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**NEW (not part of initial certification)**

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| COVID 19: Looking back over the last 18 months in the light of the pandemic, how have you adapted to the needs of your community? What changes or adaptions were made in delivery services, scope, etc.? Will any of the changes you made be permanently implemented? |
| Click here to enter text. |